Office of the Attorney General Christine Gregoire Attorney General

Rate Day
April 1, 2004

Today's Presentation

Today we will concentrate on our general legal service divisions and on how we bill for legal service.

- 1) AGO Services Overview
 - For the General Public
 - For State Agencies
- 2) Torts Division
- 3) Legal Service Divisions
- 4) Billing

AGO Services Services for the General Public

Funded from General Fund-State or non-fee based source

- Consumer Protection Division
- Antitrust Division
- Criminal Litigation Unit
- Homicide InvestigationTracking System (HITS)
- Medicaid Fraud Unit

Funded from Legal Services Revolving Fund

- Public Council Unit
- Executive Ethics Board Support

AGO Services

Services for State Agencies

- Legal Defense in Tort Actions TORTS
- Client Legal Advice and Representation -- LEGAL SERVICE

Tort Division Funding

- Beginning with the 1999-01 Biennium legal defense costs became part of the state self-insurance risk management program
- Tort activity is funded through interagency reimbursement by OFM Risk Management (Liability Account).
- Changes to legal defense costs in the current biennium affect your premium in the ensuing biennium.
- We keep tort utilization data by case and do a crosswalk from case number to OFM Risk Management claim number.
- The University of Washington is the exception to this process. The UOW maintains its own risk pool.

Legal Services Overview

- We operate from the Legal Services Revolving Fund, an appropriated internal service fund.
- The Legal Services Revolving Fund represents 90.6 percent of our budget.
- The AGO provides client advice and representation to 240 state agencies, boards, commissions, colleges and universities, and some local governments.
- We regularly provide service to 190 entities.
- We have 36 division locations.
- We are required by statute to bill actual costs. Actual costs are defined as actual utilization times the billing rate.

Your Legal Services Bill

How it's calculated

FTE Utilization

X

Billing Rate

+

Direct Costs

=

Monthly Bill

FTE Utilization

- Utilization information is collected by the AGO Timekeeping System.
- We collect utilization data for attorneys, paralegals, and investigators.
- We collect hours worked.
- Hours worked are converted to FTE. This conversion to FTE is made so that we do not over bill clients when billable employees work more than the normal work month.
- You can receive service from more than one division.

Legal Services - FTE Utilization X Billing Rate + Direct Costs = Monthly Bill

Utilization Data

- Utilization data is collected in reporting categories that are unique to each client.
- The categories can be designed to give the client the information necessary to charge legal service costs to their appropriate units.
- If you wish to change your reporting categories, please contact your AGO division chief.

Legal Services - FTE Utilization X Billing Rate + Direct Costs = Monthly Bill

Billing Rate

An <u>attorney</u> billing rate is calculated for each division location.

■ Single state wide billing rates are established for <u>paralegals</u> (\$7,000) and <u>investigators</u> (\$8,700).

Billing Rates Set Each Biennium

- Rates are limited by the AGO Legal Services Revolving Fund appropriation and client agency appropriations.
- Rates are reviewed by OFM
- Rates are reviewed monthly and modified when necessary.
- Factors used in calculating rates include AGO division budget level, client budget level, forecasted client workload, and historic utilization data.
- Rates include direct salaries and benefits, division support (rent, support staff, supplies, etc.) and administrative overhead. Excluded are litigation related direct costs.

Direct Costs

- Direct costs are usually case related costs and include the following:
 - Outside Counsel
 - Expert Witnesses
 - Travel for a specific case or client
 - Special Court Exhibits
 - Copies of Records
 - Filing and other court fees
 - Court Reporters
- Direct costs are added to the bill as a lump sum.

Monthly Bill

■ Invoice

- Current biennium allocation
- Current month activity
- Biennium to date activity
- Balance of allocation

Back-Up

- Utilization by employee type and client category
- Rates and costs
- Lump sum of direct costs
- Sent to your agency's designee

2005-07 Legal Service Costs What can agencies expect?

- Most agencies should expect current service level plus
 OFM projected inflation. (carry-forward plus maintenance)
- Carry forward costs of any legislative actions.
- Any add items proposed by the AGO will be discussed and agreed to with the client prior to budget submission.
- OFM adjusts client budgets for any budget changes.

How to Reduce Legal Service Costs

- Develop a "who calls the lawyers" process
- Screen current legal work for work that your agency can do.
- Examine your bill for utilization blips and resolve the cause quickly
- Don't get sued (easier said than done) (examine your risk management efforts)
- Talk to your AGO division chief for other ideas.

Questions?

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